### **Presentation to Essex County Council**

Gordon Orr, Chief Executive Officer
Lynnette Bain, Vice-President Tourism Programs & Development

May 16, 2012

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### **Presentation Outline**

- 2012 Marketing Plan Overview Executive Summary
  - Key initiatives executed to date
  - Key initiatives going forward
- General Marketing Initiatives On-line, Print
- Product Development Clusters & Marketing Initiatives
  - Outdoor Experiences Birding/Golf
  - Wineries & Agri-Tourism
  - Culture & Heritage War of 1812, Black History
  - Meetings & Conventions
  - Sports Tourism
- New 2012/2013 Official Visitor Guide
- Questions?



### Marketing Plan – Overview

- Collaboration with 80 of our stakeholders
  - Product Clustermeetings held in Fall2011
  - Valuable input provided from key stakeholders

#### 2012 Marketing Plan

#### Contents

- Marketing Outline
- Tourism Trends
- Situation Analysis
  - Organizational Analysis
  - Customer Analysis
  - Competitor Analysis
  - Collaborators
  - · Climate (PEST Analysis)
  - SWOT Analysis
- General Marketing Initiatives
- Product Development Spend
- Product Cluster Initiatives
  - · Product Cluster Highlights
  - Cluster Analysis/ SWOT
  - Tactical Plan
  - Additional Ideas
  - Stakeholder Involvement
  - Budget Detail
- Glossary of Terms



### **Our Approach**

 Pragmatic, results oriented

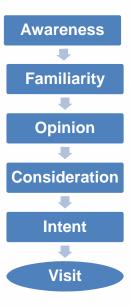
 Drive audience members through consideration funnel

 Framework integrates efforts across multiple channels

#### **Consideration Funnel**

**Marketing Channels** 

**Target Audiences** 





### **Marketing Plan**

#### Plan has 2 sections:

- General Marketing Initiatives
- Product Development Cluster Marketing Initiatives





### **General Marketing Initiatives**

#### To Date:

#### **On-Line**

- Photography
- Click-On Detroit

#### **Print**

- Visit Detroit 2 issues
- Summer Fun Guide Windsor Star
- Lake Erie Living/Long Weekends









### **General Marketing Initiatives**

### **Going Forward:**

### **On-Line**

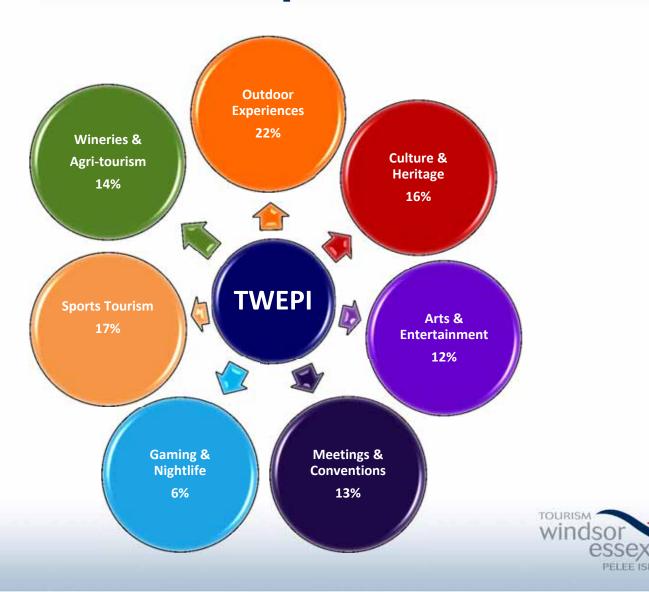
- Google Ad word campaign
- Trip Advisor
- OTMPC







### **Product Development Clusters**



### **Product Development**

### Strategy based on:

- Return on Investment
- Commitment from stakeholders
- Cross-pollination
- Generating traffic to stakeholders



# Product Development – Cluster Highlights

## <u>Outdoor Experiences</u> – Birding To-Date

Regional Media Plan

### **Going forward**

Regional Birding App













## Golf To Date:

 Exhibited at London Sport & Recreation and Toronto Golf Shows

### **Going Forward**

 Partner with ORMHA for TWEPI Golf Tournament





#### Wineries/Agri-Tourism

#### To date

Exhibited at London Food & Wine
 Show and Kitchener/Waterloo Food
 Wine Show with wineries

### Going forward

- New and improved Wine Route map
- Recently put in bid to host 2013
   Bring Food Home Conference





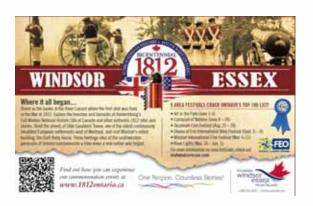
#### **Culture/Heritage**

#### To date:

- War of 1812
  - Advertised in Canadian Geographic January issue
- Black History
  - Black History Month Package

#### **Going Forward:**

- War of 1812
  - Regional Commemorative Guide
- Black History
  - GLAMER Shows in Kentucky, Ohio and Pittsburgh







## Meetings & Conventions *To Date:*

IGNITE Magazine

### **Going Forward**

- FCM Sustainable Communities Conference in 2013
- AMO Conference 2015









### **2012 Sports Tourism**

#### To Date:

- Skate Canada Synchronized Skating Championships
- Lead on Ontario 55+ Summer Games City of Windsor and Town of Amherstburg

#### **Going forward**:

- Windsor Roseland Charity Golf Classic
- Skate Canada International
- 2013 International Children's Games







### 2012/2013 Visitor Guide

- New sizing, layout and strategy
- Editorial focus
- 76 pages
  - 170 listings
  - 39 advertisers









# Thank you! Questions?

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