

Minutes of Amherstburg Municipal Council Meeting held Tuesday, October 9, 2007 at 6:00pm Town Hall Council Chambers

Please Note: All Public Meetings of Council are recorded by an electronic recording device.

PRESENT:

Mayor Wayne Hurst
Deputy Mayor Robert Bailey
Councillor Rick Fryer
Councillor Robert (Bob) Pillon
Councillor John Sutton
Councillor Rosa White

ABSENT WITH NOTICE: Councillor Paul Renaud

ALSO PRESENT:

Frank Pizzuto, Chief Administrative Officer
George Balango, Manager of Development Services
Carol Bendo, Human Resources Specialist/Deputy Clerk
Paul Beneteau, Treasurer
Lory Bratt, Planning Coordinator
Stephen Brown, CBO
David Carpenter, IT Manager
Ron Dzombak, Manager of Recreational Services
Ivan Fregonese, Supervisor Budget Services
Corrie Gabriele, Public Works Office Manager
Pamela Malott, Mgr. of Corporate & Leg. Services/Clerk

Stan Bulkiewicz, HydroOne
Tony Di Bartolomeo, Resident
Eva Pacitti, Resident

Meeting convened at 6:15 p.m. upon the arrival of Hydro One Customer Operations Manager Stan Bulkiewicz.

INTRODUCTIONS

Mayor Hurst made introductions of all Councillors, the CAO and the Hydro One representative Stan Bulkiewicz to members in the audience.

He stated that the major concerns are with respect to power outages with the understanding that there are two service providers being Essex Power and Hydro One.

PRESENTATIONS

Stan Bulkiewicz made the following presentation:

He explained the categories of power outages as categorized by the OGGC (Ontario Grid Control Centre) and they are: weather, equipment, human related (car accidents), foreign contact (animals, trees).

Why are certain meters out more than others? Reason is actually pollution especially in the Windsor-Essex County area.

Most outages are due to uncontrollable Hydro One elements such as the weather (wind, lightning) and animals.

Hydro One is proactive in pole replacement, line patrols (broken insulators, broken poles) and site assessments. Infra red tomography is used on the lines to determine upcoming failures. Last outage was September 5th in Pointe West area due to a broken insulator.

A good working relationship has been built with Essex Power. Essex Power and Hydro One are now working together as a team to solve the issues and troubleshoot. They are both being proactive.

DISCUSSION

Mayor Hurst stated that the unique factor in the community of Amherstburg is that parts of Amherstburg are being serviced by Hydro One and other parts by Essex Power. Residents are interested in a contact number whereby they can reach a person and not voicemail in order to be able to give their location and time of outage and then expect someone to respond back to them with an estimated time of a resolution to the problem.

Stan stated that the Ontario Energy Board has mandated that response to power outages must be within 100 minutes 90% of the time and this is what Hydro One works within unless a storm is the cause as then this timeframe cannot be met.

Stan conceded that the Call Centre is Province Wide, located in Barrie, and as such customer service suffers and this needs to be changed.

Stan asked that Councillors email him with the dates and times of power outages and he will respond back with the reasons of these outages.

Stan informed the group that Hydro One has no control of the Amherstburg Distribution Station or Boblo Island.

PUBLIC COMMENTS

Eva Pacitti and Tony Di Bartolomeo voiced their concerns.

ACTION ITEMS TO BE COMPLETED BY HYDRO ONE

Stan promised that he will respond to Eva Pacitti's issues.

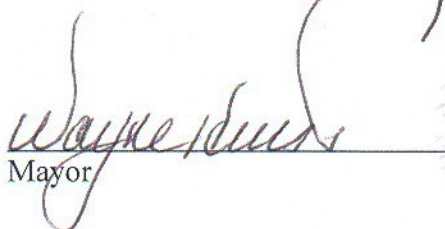
Stan promised to Patrol 2nd concession with his line supervisor on Friday, October 12th.

Stan will also meet with his Grid Manager to discuss the Amherstburg Distribution Station and provide a written report on his findings to the CAO, Frank Pizzuto.

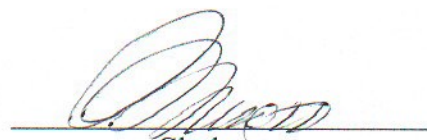
Stan will investigate whether or not parity can be reached between the fee charged by Essex Power for electricity and the higher fee charged by Hydro One.

ADJOURNMENT

Meeting adjourned at 6:45 pm.



Mayor



Clerk